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## How to fix keurig not dispensing water

Simple yet effective Keurig troubleshooting tips, tricks, and quick fixes to common problems of all Keurig Coffee Makers including Keurig 2.0, Keurig Mini, Keurig Rivo, and many more. Find ways of getting around your everyday Keurig Coffee Maker troubles. Did you know, the Dutch word “Keurig” stands for “excellence”? Since you are reading this article, I imagine you are either frowning or giggling right now. The Keurig Coffee Machine staring at you from your countertop has been a spooky jerk lately. You are frustrated and storming the web to find a cure for your Keurig. This does not sound anything like excellence, surely. And all I am doing is discussing the Dutch Language. Oh, come on! Take a deep breath. Think about all the days Keurig has served savory cups to the coffee addict in you. Now, keep calm and follow these Keurig troubleshooting tips to make your Keurig coffee machine as good as new. Keurig Coffee Maker Problems While Keurig coffee makers usually last 3-5 years, there is a range of things that can go wrong with a perfectly well-functioning machine. Keurig is no different. From refusing to switch on to refusing to close shut, it can come up with anything. It can stop dispensing water, stop heating, start leaking and even demand to add water when it is already full. A non-responsive touch screen and the power button is another array of trouble that you may face. Sometimes, after a power outage, your Keurig may simply seize to work. Even if everything seems alright from the outside, it may start brewing an odd quality or quantity of coffee. The one that freaks me out is when it starts making a humming noise while it’s turned off. Despite how oddly your Keurig behaves, there is probably nothing spooky going on. Rest assured, some sensible troubleshooting will save your day. How to Fix a Keurig Coffee Maker One single solution to multiple Keurig problems is the Keurig Coffee Maker Reset option. Reset your Keurig and see whether your issue has already been resolved or not. There are two levels of Keurig reset. Basic Keurig ResetAdvanced Keurig Reset How To Reset a Keurig Although Keurig coffee machines are easy to use, they don’t have a reset button. We are going to show you two ways in which you can reset your Keurig- basic and advanced. Basic Keurig Reset: Resetting a Keurig is fairly basic. Here is what you have to do- Step 1: Turn your Keurig off. Step 2: Keep the device unplugged for a few hours. Step 3: Detach the water reservoir from the device. Step 4: Leave the unplugged brewer without the water reservoir for a few minutes. Step 5: Turn the power of the device on and then replace the water reservoir. Your Keurig reset is complete. However, if this does not prove helpful or you are using Keurig 2.0, an advanced reset is what you need. Here is how you can reset your Keurig 2.0- Advanced Reset: Step 1: You see the “Small” and “Medium” cups buttons. Press these two at the same time. Step 2: Now release these two buttons at the same time. Step 3: Without delay press the “Menu” button 3 times. Step 4: If you have done it right so far, you will see the clock display “6:09”. Step 5: You see it? Okay, now press the “Menu” again. Step 6: At this point, your display should show “Brew 0:00” Step 7: Press the “Medium Mug” button. Step 8: While keeping one finger pressed on the “Medium Mug” button, press and release “Menu”. Step 9: With the “Medium Mug” button still pressed, press the “Small Mug” button. Step 10: Unplug and plug-in the machine several times. Now plug-in for the last time. The advanced reset is complete. Keurig Coffee Machine Troubleshooting Specific Keurig troubles need specific troubleshooting techniques. Here are some common issues, one of which you may be facing right now. We have troubleshooting tips for them. Keurig is not working: One of the most common troubles that Keurig users face is their Keurig refusing to work after some time. ‘Not working’ is a general term, though. The more specific troubles your Keurig may come up with are- Keurig won’t turn onKeurig turns on and shuts off on its ownKeurig says “descale” and doesn’t brew anymoreKeurig breaks down at the middle of a brew Keurig Won’t Turn On: When you hold the power button of a plugged-in Keurig coffee maker, normally you’ll notice a power icon and a welcome note appear on the touch screen. If this does not happen, follow these steps- Step 1: Unplug the coffee maker Step 2: Plug it back Step 3: Press the power button again to see if it turns on this time. Works? Great! Doesn’t work? Follow Step 4. Step 4: Use a different power outlet and repeat the chore. Doesn’t work? Follow Step 5. Step 5: Reset your Keurig. Works? Great! Still, doesn’t work? Call Customer Care. Keurig Turns On and Shuts off on Its Own If your Keurig starts to turn on and off on its own free will, don’t get scared. Chances are the auto-timer feature is at work. Here is what you can do depending on which Keurig model you are using- Keurig Mini This device comes with a built-in feature of turning itself off after 90 seconds of inactivity. There is nothing wrong with the device. You just need to power it on every time you use it. Keurig Elite If the “Auto off” feature is turned on, your Keurig Elite will turn off after 2 hours of its last brew. You will know this feature is on if the green “Auto off” light glows. Quick Fix: To disable it, press the black “Auto-off” button. The green light will go off and your Keurig will stop shutting itself down. Keurig Special Edition and Keurig Platinum To disable the “Auto-off” feature- Step 1: Press the menu two times. Step 2: Press the “Small Cup” button on the left several times until it says “Off”. Your device won’t shut itself down again. If this does not work and your Keurig is still acting on its own accord, it is time to call Customer Care. Keurig Won’t Brew: One common reason why your Keurig may seize to brew is debris such as dried coffee grounds or calcium building inside the waterline or pump. Tap water contains a variety of minerals and that is what causes this trouble. Quick Fix- Step 1: Cleaning Up the Dispensing Line Unplug your Keurig. Blow air into the dispensing line using a straw. This cleans up the dispensing line. Step 2: Run the machine with water a good several times without the K-cup. Your machine should start brewing now. However, a long-term solution is to descale your Keurig on a regular basis. Keurig Stopped at the Middle of a Brew: Sometimes, the magnet of the water reservoir may get dislodged in the middle of the action. This will cause your Keurig to break down midway. Quick Solution: Set the reservoir’s magnet in its correct position. Brewing will resume, Keurig Says Descale But Won’t Brew: If your Keurig says descale, you have got to descale. And if it doesn’t give you such a notice but refuses to brew, even then, descaling is wise. Step 1: Blow air into the dispensing line using a straw in order to clean it. Step 2: Descaling a Keurig Coffee Maker Follow these steps to descale your Keurig Coffee Maker- Switch it off, unplug and remove the water reservoir.Pour Keurig Descaling Solution into the reservoir.Now fill the empty bottle of the descaling solution with water. Pour this water into the reservoir.Power Keurig on and place a mug.Carry out a cleansing brew using a 10 oz brew size.Discard contents of the mug into the sinkRepeat this cycle until the “Add Water” sign pops up. Now let your brewer rest for 30 minutes with power on.The next step is to give the water reservoir a thorough rinse.Fill the water reservoir with fresh water and carry out 12 cleansing brew cycles. Keurig descaling solution is ideally used for this process. Also, there are bundle maintenance packs offered by the manufacturer that contain this descaling solution. You can also opt for universal descaling solutions like Coffee Machine Descaler by Impressa and Coffee Machine Descaling Solution by Tupkee. Now you have successfully descaled your Keurig Coffee Machine, and it should be up and running. Keurig Says “Add Water” but It’s Full: If your Keurig reads “Add water” even when the water reservoir is full, the solution lies in cleaning the reservoir. Here is how to do it- Step 1: Hand wash it with mild soap and a soft cloth. [Note: The reservoir is not dishwasher proof, so you have to hand wash it. Use mild dishwashing soap such as Palmolive Ultra Mild Dishwashing Liquid. Step 2: Rinse. Step 3: Clean the valves at the bottom of the tank and on the machine where the tank goes. Step 4: Fill the tank to the maximum level with any kind of water other than softened water. Step 5: Reattach the tank to the unit. Step 6: Clean both the exit needles. Note: Be careful; exit needles are sharp. In this step, Keurig Needle Cleaning Tool sure comes handy. Keurig Leaking Water When Heating: If your Keurig is leaking water during preheating, it is likely that the device is clogged. There are two things you can try out- Quick Solution 1- Step 1: Clean both the exit needles. You can use Keurig Needle Cleaning Tool for this purpose. Step 2: Now clean the K-cup holder. Step 3: Check the valve at the bottom of the water tank to see if it is clogged. Quick Solution 2- Shake it up! Yes! A good shake may solve your problem. But here is how you do it- Step 1: Turn the device off and remove the water reservoir. Step 2: Turn your Keurig upside down and give it a gentle up and down shake. Step 3: Also tap the bottom several times. Step 4: now put everything back to place. Keurig is Not Hot Enough: The water pump may have an answer to why your Keurig is not heating properly. Even then, before investigating, make sure that you are allowing sufficient warm-up time. If you are, then these are the possible issues that your Keurig is facing: The water pump is not working to its maximum efficiencyThe water pump is out of order or malfunctioning, so the heating device shuts off due to overheating or over-pumping issues.Your machine is clogged. Quick Fix: Press the brew button for a few seconds. Your water pump should notch up in terms of efficiency. If this does not get rid of the trouble, then your water pump needs to be repaired or replaced. Keurig Main Pump fits a wide variety of Keurig models. You can also give your Keurig a thorough clean in case the issue is due to a clogged up machine. Keurig Coffee Tastes Odd: You have not changed your coffee brand and have done nothing new. The coffee that your Keurig brews for you is supposed to retain its taste. Instead of delivering that consistency, your Keurig is brewing odd-tasting coffee. Believe me, when I say this, it is not a specific Keurig issue. It can happen to any coffee machine when a significant proportion of minerals accumulate inside it. These minerals come from the tap water that you use to fill the water reservoir. Quick Fix: Use Keurig Rinse Pods once a week or after brewing a flavored drink. Long Term Solution: Descale Your Keurig. Follow the steps explained in our section ‘Keurig Says Descale But Won’t Brew’. It is a great practice to descale your Keurig every 3 months using Keurig 3-Month Brewer Maintenance Kit. You won’t experience an odd-tasting coffee anymore after this. A Keurig 6-Month Coffee Maker Maintenance Bundle is also available which will take care of your Keurig Coffee Machine half the year and you won’t need to worry about purchasing maintenance supplies every few days. Keurig is Not Dispensing Enough Water: If you are not getting the brew size you selected and your cup remains half empty, you are looking at a clogged needle problem here. A coffee maker needle gets clogged by coffee grounds and cocoa mix. Troubleshoot using these steps- Step 1: Remove and then re-insert the water reservoir to make sure it is placed in the correct alignment. Step 2: Carry out a cycle of water-only brew. If you choose a 6 oz size brew, then keep a measuring cup and see whether your Keurig has correctly dispensed 6 oz water or not. If it has, then your troubleshooting is successful. If it has not, then proceed to Step 3. Step 3: If you are not using a water filter, jump to Step 4. But before you do that, it is highly recommended that you start using a water filter for your Keurig Coffee Machine. A water filter removes chlorine, odor, and other impurities from water. It also ensures a safe cup of coffee every time you command your Keurig 2.0 to brew. A Keurig Water Filter Starter Kit is what you need. If you have a water filter at work, then remove it and run a cycle of water only brew without a pod. Again measure the brew amount using a measuring cup.If it has brewed the correct amount this time, then replace the charcoal filter with a 12 Pack Keurig Charcoal Water Filters Replacements Pack, and put the water filter back into the device. Your device should be running smoothly now. If it hasn’t brewed the correct amount then there is nothing wrong with your water filter. Proceed to Step 5. Step 5: Clean the entry and exit needles. Make sure to be cautious during this step. Needles are sharp and you would not fancy pricking yourself. May I remind you that a Keurig Needle Cleaning Tool kit really comes in handy. Step 6: Again carry out a few cycles of water-only brew without pod choosing both the 6 oz and 8 oz sizes. Use a measuring cup to check whether your device is dispensing the correct amount of water this time. Step 7: If your device is still not dispensing enough water then it is time to call Customer Care.If your device has started brewing up the right amount of water, now, go on and brew a pod. You won’t be disappointed with half a cup. Keurig 2.0 Touch Screen is Not Working: If your Keurig 2.0 display is blank, try unplugging the brewer and plugging it back on. See if the issue is resolved. If your Keurig 2.0 touch screen is still cold towards you, get ready for some troubleshooting. Step 1: Plug in your Keurig 2.0. The power icon should be at the bottom left of the display. If nothing shows, follow our section ‘My Keurig Won’t Turn On’.If you can see the Power button, turn it on and proceed to Step 2. Step 2: Go to “Menu” and proceed to set the clock. Step 3: Navigate yourself through the “Menu” and try to set all the menu options. Step 4: When you reach the “Lift to Begin” screen, lift the handle then lower it down. Step 5: If the brewer shows signs of beginning to start a brew, your troubleshooting is successful. Keurig 2.0 is Not Working After a Power Outage: When a Keurig becomes non-responsive after a power outage, most probably a sudden surge of voltage when the power came back has damaged your Keurig. It is better to call Customer Care regarding this issue. Even then, you can try these measures to try to bring your Keurig 2.0 back to life. Here is what you can do: Quick Fix Step 1: Unplug the cord, wait and then plug it back on to see if it works ( You wish to keep your fingers crossed while doing this ). Quick Fix Step 2: If you still cannot see the Power Button, follow the steps on our section ‘My Keurig Won’t Turn On’. If this doesn’t work then call Customer Care. Keurig Rivo Makes a Humming Noise When It’s Off: Your Keurig has started making a humming noise and won’t stop no matter what you do? You have unplugged and plugged in your Keurig but the humming persists. As I already mentioned this is something that scared me the most and I found the answer is in its sensor. Quick Fix: With a wet washcloth wipe the inside and surroundings of the sensor thoroughly. Your Keurig should go quiet. Keurig Won’t Close: In case your Keurig lid is stuck and won’t close you can try this quick fix- Quick Fix: Locate a little ring just underneath the brewing chamber head. Fiddle with it a bit and try closing your Keurig again. This should solve your trouble. Now That You Have Busted the Ghost in Your Keurig The tips and tricks to get around our Keurig troubles generally apply to most of the Keurig Coffee Machines. Whether you have a Keurig Mini, Keurig 2.0, Mr. Coffee Keurig or Keurig Rivo these are some of the handiest Keurig troubleshooting tips and generally apply to any Keurig Coffee Maker. You have most probably busted the spooky Keurig trouble by now, but if you could not, then the problem with your device is more complicated. It is a great idea to call Customer Care and let the manufacturer have a look. They are just a call away. Dial the toll-free number 1-866-901-BREW (2739) to reach Keurig Support. Now What? Enjoy your coffee. And while you are at it, think of the good number of K-cups you are going to need now that you have a functioning Keurig at your service. Don’t worry, here is a bonus, just for you- Some of the best K-cups coffee makers! Have a happy coffee day!

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